

What Does GAP Cover? GAP helps cover the difference between the actual cash value of the vehicle (primary insurance company settlement) and the outstanding loan balance at the time of loss.

What Does GAP NOT Cover?

- >Any refundable additions to the loan amount such as Service Contracts and other insurance
- More than 2 delinquent payments
- >More than allowed Skip-a-Payments as listed on the GAP Waiver Form
- >Late charges, fees, extensions or other money added after loan inception
- Any portion of the loan, at loan inception, that exceeds Max % of MSRP (new vehicles) or Max % of NADA clean retail value (used vehicles) as listed on the next page
- >Interest accrued after the date of loss

Most Commonly Asked Questions:

Is the deductible covered by GAP? The primary insurance deductible is waived only to the extent it is part of the GAP Amount. Any portion of the deficiency balance caused by the borrower's deductible will be reimbursed up to \$1,000.

Can GAP be transferred to a different loan or vehicle? No, GAP is not transferable GAP covers the loan and the vehicle that is listed on the loan agreement, and may not be transferred to a new loan or vehicle.

What if the borrower decides to purchase their totaled vehicle back from the insurance company? The salvage price will be deducted from their GAP Claim amount.

If additional funds are added or the term extended will the borrower need to buy a new GAP policy? Yes, if they would like the additional funds and/or term extensions covered.

Can GAP be sold on a multiple collateral loan? We recommend that GAP not be sold on this type of loan. However, if sold and a claim is filed then the claim will be adjusted to the percentage of the loan balance that the totaled vehicle represents.

Can GAP be purchased after loan origination? Yes, they can purchase GAP anytime after loan origination as long as they have not experienced a total loss. However, it is not retroactive and the coverage goes into effect the day the GAP is purchased and covers the remaining term and balance.



Claim Requirements

Claim must be filed within 365 days of the Primary Carrier Insurance Settlement

Required Items (additional items may be requested)

- A Copy of the Primary Carrier's Settlement Check
- A Copy of the Primary Carrier's Total Loss Worksheet showing settlement calculations
- Complete Loan History including skips through the date of loss
- Copy of the original loan agreement

Variable Items

- Services contract/MBI refund amount
- > Credit Life or Disability Refund Amount (for Single Premium only)
- > Copy of the police report for thefts and/or no primary insurance only



www.visualgap.com

And Coverage Limitations

| Eligible Collateral Types | Maximum Amount Financed Limit | Max % of MSRP/NADA Clean Retail Limit | Maximum Loan Term Limits (Months) | Max. GAP Coverage Limits (Months) | Maximum Benefit | Max. Primary Carrier Deductible Limit | Borrower Pricing |
|---|---|--|--|--|----------------------|--|-----------------------------|
| Private Passenger Vehicles | \$100,000 | 150% | 84 mos. | 84 mos. | \$50,000 | \$1,000 | Standard |
| Motorcycles and Misc. Collateral (ATV's, Snowmobiles, Off-Road Motorcycles) | \$50,000 | 150% | 84 mos. | 84 mos. | \$50,000 | \$1,000 | Standard |
| Commercial Vehicles* | \$100,000 | 135% | 84 mos. | 84 mos. | \$30,000 | \$1,000 | Non-Standard*** |
| Watercraft** Tier 1 Tier 2 | \$0 to \$30,000 \$30,001 to \$100,000 | 150% 135% | 84 mos. 240 mos. | 84 mos. 84 mos. | \$50,000 \$50,000 | \$1,000 \$1,000 | Standard Non-Standard*** |
| RV's (Motor Homes, Travel Trailers, Campers, Park Models) | Refer to your GAP Training Kit for tiered pricing | 135% | 240 mos. | 84 mos. | \$50,000 | \$1,000 | Non-Standard*** |

*Please refer to the Commercial Use Guide for our definition of Commercial Vehicles. **Watercraft with amt. financed <=\$30,000 and terms greater than 84 months are eligible under Tier 2. ***All Financial Institutions have coverage for Standard Collateral types. Refer to your GAP Training Kits or call us at 888.753.7678 to determine eligibility and tiered pricing limits based on amount financed for Non-Standard collateral types.

Ineligible Collateral Types

- Salvage or Branded Titled Vehicles
- >Vehicles that can not be found in the regular NADA publication
- >Classic/Collectible/Exotic and Muscle Vehicles as defined by NADA
- >Commercial Vehicles are ineligible unless you use the Commercial GAP Waiver Form
- >Vehicles with equipment or conversions not installed by the manufacturer
- >Leases or Loans with a balloon payment (available upon request)

Areas Covered

GAP coverage is for losses that occur within the United States, it's territories or possessions, Canada and Mexico.



www.visualgap.com