This document provides instructions for using the
Protection Customizer at visualgap.com.
Use the Protection Customizer to present
options to your borrower and fully customize
your protection quote.

GETTING STARTED
Login at **https://www.visualgap.com**

After logging in, do one of the following:
- Begin a new quote by selecting a transaction type
  and/or collateral type from the Presentation Menu.
  OR
- Open an exisiting quote from the Quote Tracker
  using the "Edit Presentation" icon

Proceed through the Presentation process until you
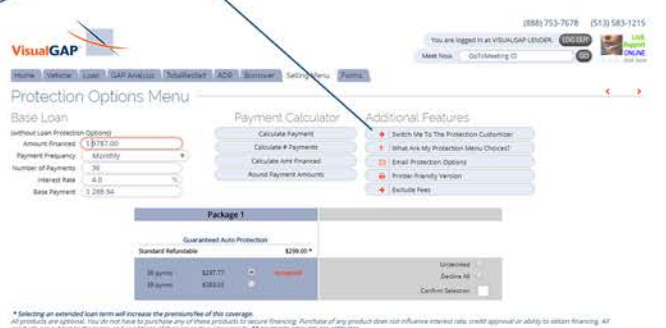reach the Selling Menu screen.

Choose the Protection Customizer View
Once you reach the Selling Menu screen, you will see one of two available Selling Menus.
From this screen, you may switch your view to the **Protection Customizer** (if you don't already see it displayed)
or switch to the **Protection Options Menu**. To switch your view, click the "Switch Me to..." button.

▲ **Protection Customizer** *enables lenders to*
select individual options
to create a custom protection package

▲ **Protection Options Menu** *provides options,*
grouped into packages, presented in a menu format

Follow Steps 1 - 4 on the Protection Customizer screen

Step 1.
Choose Accepted Protection
Options.
Check a box to ACCEPT an option.
Uncheck to DECLINE an option.
The illustration above shows that
the GAP quote of $299.00 was
ACCEPTED by the borrower.

Step 2.
If you have accepted one or more
products, your payment options
will be displayed. Payment options
will be updated automatically,
based on your lender setup, each
time you accept or decline a
product.
In the illustration above, the
borrower has elected to make
36 payments of $297.77

Step 3.
If you have accepted at least one
product, "Accepted" will be selected
automatically.
If your borrower is undecided, you
may select the "Undecided"
transaction status.
Choose "Decline All" if your
borrower declines all products.

Step 4.
Review your accepted selections.   If you don't need to make any changes, confirm your choices by selecting the
"Check Here to Confirm Your Selections" option. You must check this box to save your quote or to proceed to any
other screen.

SAVE YOUR QUOTE
Click "FINISHED WITH SELECTIONS" or use the shortcut icon at the top, right of the screen (the buttons
are circled in the illustration below) to save your quote and proceed to the Forms screen.

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